Sweet Karoline's Cakes Business Automation

Use Case Specification: Contact Karoline (via Form)

Version <1.0>

Revision History

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Use Case Specification: Contact Karoline (via Form)

# Contact Karoline

## Brief Description

## The customer is able to contact Karoline via the form provided on Sweet Karoline Cake’s website.

# Flow of Events

## Basic Flow

1. Customer will click on the Contact Us tab.
2. Customer will load the Contact Us form.
3. Customer will enter their email.
4. Customer will enter the subject of their message.
5. Customer will enter their message.
6. Customer will submit their message to Karoline.

## Alternative Flows

## None

# Special Requirements

**3.1.** Customer must have an email to send and receive from.

# Pre-conditions

## Customer must have a question or concern to send to Karoline.

# Post-conditions

## Karoline will need to read the customer’s email and reply.

# Extension Points

## None